

ANNEX A

What is MyInfo?

Authenticated through SingPass, MyInfo is a digital personal data platform which helps citizens fill in digital forms automatically instead of doing so repeatedly for every transaction.

MyInfo launched its beta in January 2016, and has been available to the public since May 2016. It can be used on popular government digital services such as applications for the Baby Bonus scheme and the Housing Development Board's Build-To-Order (BTO) flats. By mid-2018, MyInfo will be available on most government digital services with SingPass two-factor authentication (2FA).

Once users register for a MyInfo profile at www.myinfo.gov.sg, the personal information will be retrieved from various participating Government agencies to form the user's basic profile within 1 working day. By clicking the 'Retrieve MyInfo' button located on online forms, the participating digital service will be able to retrieve the necessary data fields from the user's profile for automatic field population. Through MyInfo, users are provided with an opportunity to enjoy a more seamless experience when performing online transactions.

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